



## ENCORE WIRE POLICIES

**CLAIMS AND RETURNS:** Our products are tested, inspected, and labeled under strict manufacturing quality controls. If our goods appear to be defective, discontinue their use and notify us promptly so that the matter may be investigated without delay. Under no circumstances are we responsible for any damages beyond the price of goods.

**PRICES:** F.O.B. Point of shipment with freight prepaid and allowed to destination on shipments of 5,000 lbs. or more. Material, when shipped, will be invoiced at our prices, in effect on the date of shipment.

**MINIMUM ORDER/BILLING:** Minimum order amount is \$2,500 and can be any combination of products.

**RETURN GOODS REQUEST:** In order to submit a request please contact your Encore Wire representative or Encore Wire, in McKinney, Texas.

**FOR ADDITIONAL INFORMATION:** For product information please see the Encore Wire catalog or visit [www.encorewire.com](http://www.encorewire.com).